

MAR. 27. 2006 3:02PM

919-854-1401 MBS&S

NO. 7391 P. 1/2

MAR 27 2006

MYERS BIGEL SIBLEY & SAJOVEC
Patent Attorneys
4140 Parklake Avenue, Suite 600, Raleigh, NC 27612
P.O. Box 37428, Raleigh, NC 27627
919-854-1400
Facsimile 919-854-1401

TELECOPIER TRANSMISSION
COVER SHEET

Date: March 27, 2006

File Number: 5577-254

Telecopier No.: 571-273-8300

To: U.S. Patent and Trademark Office

From: David K. Purks

Number of Pages: 2

Return fax to: Evelyn

If there is a problem with this transmission, please call (919) 854-1400. Our fax number is (919) 854-1401.

Re: Clymer et al., *Methods, Systems and Computer Program Products for Early Warning of Potential Service Level Agreement Violations*
Serial No. 10/612/190, Filed: July 2, 2003

Attached is a Change of Correspondence Address.

CERTIFICATION OF FACSIMILE TRANSMISSION
UNDER 37 CFR § 1.8

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office via facsimile number 571-273-8300 on March 27, 2006.


Evelyn A. Casey
Date of Signature: March 27, 2006

Confidentiality Note

The information contained in this facsimile message is legally privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby prohibited. If you have received this telecopy in error, please immediately notify us by telephone and return the original message to us at the address above via the United States Postal Service. THANK YOU.

BEST AVAILABLE COPY

MAR. 27. 2006 3:02PM

919-854-1401 MBS&S

RECEIVED
CENTRAL FAX CENTER

NO. 7391 P. 2/2

MAR 27 2006

Attorney Docket No. 5577-254 (RSW920030046US1)

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Clymer et al.

Application No.: 10/612,190

Filed: July 2, 2003

For: Methods, Systems And Computer Program Products For Early Warning Of Potential Service Level Agreement Violations

Confirmation No.: 4146

Group Art Unit: 2126

Examiner: Lilian Vo

March 27, 2006

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

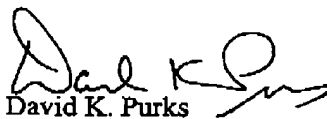
Sir:

The address of the correspondence attorney in the above-referenced case has changed to:

USPTO Customer No. 58505
Stevens and Showalter, LLP
7019 Corporate Way
Dayton, OH 45459-4238
937-438-6848
937-438-2124 (facsimile)

Please address all correspondence to the above address.

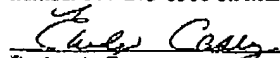
Respectfully submitted,


David K. Purks

Registration No. 40,133

CERTIFICATION OF FACSIMILE TRANSMISSION
UNDER 37 CFR § 1.8

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office via facsimile number 571-273-8300 on March 27, 2006.


Evelyn A. Casey

BEST AVAILABLE COPY